

Go Tandem for a Safe Flight



Trust the Experts to Manage your Oracle Cloud Applications



**AUTOMATION DRIVEN MANAGED SERVICES
SPECIALLY DESIGNED FOR
PUBLIC SECTOR.**

2000+
PROJECTS
DELIVERED

500+
GOVERNMENT
CLIENTS

38+
YEARS OF
EXPERTISE

200+
ORACLE
CONSULTANTS



Challenges in Leveraging Oracle Cloud Investments

You took the first big step towards the cloud strategy by migrating from legacy systems to Oracle Fusion Suite. But your agency might struggle hiring skilled staff members, proactively managing your new systems, and executing additional projects or necessary integrations.

Also, Oracle's continuous updates model requires weighing the trade-offs of disruptive upgrades versus applying bug fixes and necessary tax, legal, and regulatory updates that are critical to maintain compliance.

To take the right steps and make the most out of your cloud investments while staying focused on your core high value activities, you need an Oracle cloud managed services expert.

CherryRoad Managed Services for Oracle SaaS

We specialize in supporting mission-critical cloud application and technology portfolios for government agencies and school districts.

Oracle Application Maintenance

ERP | HCM | SCM | BI | EPM

Oracle Technology Maintenance

Database | Middleware

Managed Cloud Infrastructure

IaaS | PaaS | SaaS

**Disaster
Recovery**

**Application
Testing**

**Security
Management**

**Network
Monitoring**

**Digital Guided
Learning**

Contact Us

 info@CherryRoad.com

 877-402-7804

 www.cherryroad.com

'M' stands for More Value in CherryRoad Managed Services



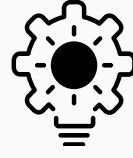
CORRECTIVE

- Incident Management Services
- 24x7 Global HelpDesk
- Break fix and emergency maintenance
- L1, L2 & L3 support
- Follow the Sun model to support global customers



PREVENTIVE

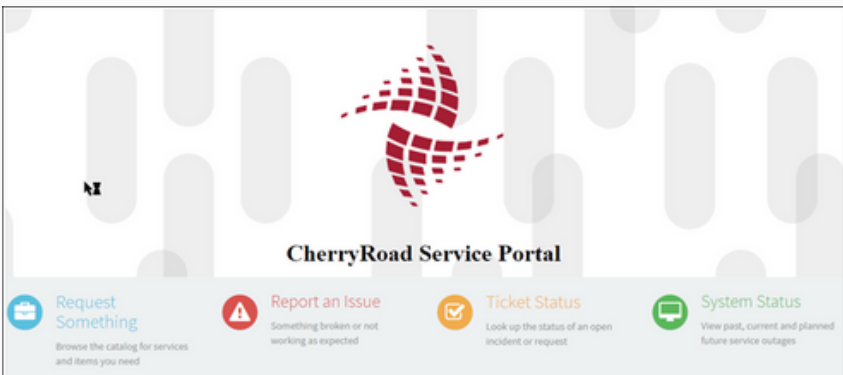
- Service Request Management
- New functionalities development
- Continuous improvement
- Oracle Release & patch management
- Regression Testing
- User & system documentation
- Audit compliance



PROACTIVE

- Domain and Technology advisory
- Licenses and Contract management
- Business Process Improvements
- Reporting dashboards
- Fitment consulting for new versions
- Future Technical roadmap
- Training & Change management

WE OFFER SERVICENOW, A CLOUD-BASED SERVICE MANAGEMENT SOLUTION FOR FREE



The screenshot shows the CherryRoad Service Portal with a navigation bar at the bottom containing four main service options:

- Request Something**: Browse the catalog for services and items you need.
- Report an Issue**: Something broken or not working as expected.
- Ticket Status**: Look up the status of an open incident or request.
- System Status**: View past, current and planned future service outages.

Why Choose CherryRoad as your Managed Services Partner



Ensured Business Continuity

- Regular System Health Scans
- Continuous Network Monitoring
- Anytime Audit for 100% Compliance



Growth Acceleration

- Access to subject matter experts
- Agile methodology & strict SLAs
- High availability & compliance



Strong Oracle Alliance

- Oracle certified engineers
- Coordination with Oracle support
- Implementor of Oracle cloud apps



Huge Savings

- Fixed fee for unlimited cases
- Increase life span of versions
- Save staff's time & efforts



Public Sector Acumen

- Industry focused consultants
- Hundreds of government clients
- Implementor of Oracle cloud apps



Service Delivery Experts

- Guaranteed 15 min. Response Time
- Focus on system uptime not tickets
- Decades of cloud support experience

"Sonoma County strives for excellence in financial management and we are proud to work with CherryRoad. They are a leading Oracle services expert specializing in the public sector and the entire CherryRoad team is dedicated to our success."

Erick Roeser, the Sonoma County Auditor-Controller-Treasurer-Tax Collector



Did you know?

CherryRoad Managed services can help you save 30% in Costs with Automation, Flexible Resources, and Proactive Monitoring.

Buy Services via State Contracts and Procurements Vehicles



**We help you focus on serving your citizens.
Unburden resources and optimize your platform capabilities.**

“We have reached a level now where we do not have anyone beating down our doors with any major payroll or budgeting issues and that frees us up to concentrate on more important things, like helping the teachers and kids in our district. Despite all the pandemic challenges, CherryRoad proved to be a committed partner who joined forces with CCSD team to streamline and support our mission-critical business processes.”

Director HCM Business Process Expert, Clark County School District



**Request A Proposal For
CherryRoad Managed Services**

Get a Free Cloud Strategy
Assessment

Get In Touch Today!
Email : info@cherryroad.com