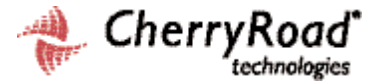


User Productivity Kit (UPK)

Enhance Your Business Performance
with Oracle and CherryRoad



"With the Oracle User Productivity Kit, we dramatically increased training efficiency, reduced costs, and rolled out effective end user training in record time. This played a major role in our implementation's success."

Peter Murray, Vice President and CIO
University of Maryland, Baltimore, MD

CherryRoad has helped hundreds of organizations adopt the Oracle User Productivity Kit (UPK) as a means to ensure end-user adoption, reduce the dependency on the help desk and IT support, improve productivity, accelerate time to deployment, and increase business efficiency.

Surprisingly, even when owned, UPK is often underutilized. CherryRoad has responded to this issue by providing a number of services specifically designed to help organizations jump start their UPK (often in less than one week).

CherryRoad's UPK JumpStart program is a facilitated, hands-on development and learning initiative intended to leverage the specific needs and content of your organization to begin content development as part of the learning process.

Our JumpStart program focuses on client content as opposed to generic content. This way, your UPK development begins while you learn and while most organizations would use sample data in a classroom environment.

CherryRoad's analysts will literally start your UPK initiative:

- From training needs assessment to a high-level scope of work;
- From developer training to development workshops
- From content development to training deployment
- From thought leadership to knowledge transference

The CherryRoad UPK JumpStart Overview

- Day 1 – High-level Training needs Assessment/UPK overview
- Day 2 – UPK training & initial workshop (packaged or client content)
- Day 3 – UPK follow-up training and development workshop (client content)
- Day 4 – UPK development workshop (client content)
- Day 5 – UPK development workshop (client content)/ High-level training, strategy and next steps.

Regardless of your ultimate business requirement, CherryRoad's one week UPK JumpStart program is a cost-effective solution that provides far more value than twice the investment in classroom training and is an excellent way to gain an immediate return from your training dollar.

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"We are very impressed with your (CherryRoad's) level of knowledge of UPK and commitment to helping us. We appreciate all that you've done and we are doing the "happy dance" over here. Thank you for your patience and dedication to our needs."

Deanne Repski, Project Manager, Information Technology, Farm Credit Canada

The Oracle User Productivity Kit is a unique, synchronized, customizable solution that helps your organization quickly create the critical documentation, training, and support materials necessary to drive project team and user productivity throughout the lifecycle of your software.

The Oracle User Productivity Kit Delivers:

- System Transaction documentation for fit-gap analysis – providing time and cost savings that jumpstart your implementation and future upgrades.

- User Acceptance test scripts to help test PeopleSoft Enterprise applications prior to go-live.
- State-of-the-art instructional design tools to rapidly build and tailor documentation, instructor-led training materials, and web-based training to fit organizational needs.
- Live-application performance support with transactional and instructional information to maximize user efficiency.

Maximizing your organization's performance requires a trusted partner with the knowledge and experience to implement and integrate sophisticated technology across the enterprise. To ensure your success, you also need a partner who knows how people and organizations work and will be with you for the entire journey.

If you would like more information regarding CherryRoad's UPK JumpStart program please contact our experts at info@cherryroad.com.

About CherryRoad Technologies

CherryRoad provides comprehensive systems integration and consulting services that maximize enterprise performance for the public and commercial sectors.

With headquarters in Morris Plains, NJ and offices across the U.S., CherryRoad has earned a solid reputation for combining our technology, organizational, functional, and vertical market expertise into practical solutions that deliver results. CherryRoad Technologies employs only seasoned professionals who focus on the client's business issues and consistently perform to exceed expectations.

This combination of methodology, focus on our employees, and commitment to our customers was integral in CherryRoad being awarded the 2008 Oracle Titan Award for PeopleSoft Solutions. The Oracle Titan Award recognizes partner excellence in solution development and business achievement. We are proud to be distinguished by Oracle for our high solution performance and customer results.

